I am conducting academic research study entitled “the study on financial literacy on investment decision of urban investors”. I request for your co-operation by helping to answer the questionnaire as per the instructions at the beginning of each section. It isn’t taking much time from you probably 20 minutes to fill out this questionnaire. I promise that the data you provide will be used only for academic purpose and the information you provide will be treated with greatest confidentiality. You’re charitable participation is highly appreciated.

1. Please mention your age

18-30 yrs. 31-40 yrs. 41-50 yrs. 51 yrs. & above

2. Please mention your sex

Male Female

3. Please mention your occupation

Student Housewife Self Employed Others (please specify)

4. Are you aware regarding the functionality of e-wallets?

Fully aware Partially aware Not aware

5. Where did you get information about e-wallets?

Social media Friends Magazine/Television

6. Why do you prefer e-wallet over other modes of payment?

Time saving Ease of use Security Other

7. Which device do you use for making the payment via e-wallet?

Smartphone Computer Both

8. Which e-wallet you prefer most of the time?

Paytm Freecharge Mobikwik Phonepe Other (specify)

9. What is your purpose of using e-wallet?

Money Transfer Recharge Utility & Bill payment Entertainment (movies etc.) All of the above

10. What do you keep in mind when you use e-wallet?

Available discount Premium offers Cashback security

11. How many times you use e-wallet in a week?

Only once 5 to 10 times More than 10 times

12. How much money do you load in e-wallet on a monthly basis?

Less than 5000 5001-10,000 More than 10,000

13. How do you rate the e-wallet service that you used?

Highly satisfied Satisfied Neutral Unsatisfied Highly unsatisfied

14. Would you want to continue using e-wallet?

Very likely Likely Neutral Unlikely Very unlikely

15. Are there any obstacles you face while using e-wallet?

Yes No

16. What are the obstacles when you use e-wallet?

Non-availability at merchants Too much time consumption to set up Involves

danger of losing money Cannot be used for international transaction Other (please specify)

17. Have you linked your e-wallet with Aadhar?

Yes No

18.Is e-wallet services useful mode of payment?

Agree Disagree

19. Does using e-wallet promote cashless payment to the next level?

Agree Disagree

20. Would you like to refer your friend to use e-wallet as security concern?

Very likely Likely Neutral Unlikely Very unlikely